

# Animal Clinic of West Plains, Inc.

1101 State Route 17 | West Plains, MO 65775 | Phone 417-256-6145 | Fax 417-256-1837

## Financial Policy

Thank you for choosing the Animal Clinic of West Plains. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet or horse. An important part of the mission is making the cost of optimal care as easy and manageable for our clients as possible by offering several payment options.

**The Animal Clinic of West Plains requires payment in full at the end of your pet or horse's examination/treatment and/or at the time of discharge.**

**If you have financial limitations, please let the staff know prior to treatment and, if possible, we will modify your pet's treatment plan to the limits of your budget.**

### Payment Options:

You can choose from:

- Cash, Check, Debit, Visa<sup>®</sup>, MasterCard<sup>®</sup>, American Express<sup>®</sup>, Discover Card<sup>®</sup>
- Convenient Monthly Payment Plans<sup>1</sup> from CareCredit<sup>®</sup> or CitiHealth Card<sup>®</sup>
  - o Allow you to begin treatment today and pay over time
  - o Available for any treatment amount
  - o Can be used repeatedly - for your entire family - without having to reapply<sup>1</sup>

For some treatments or hospitalized care, a deposit may be required. Healthcare plans requiring comprehensive care of more than \$500 or more, may require a 25% deposit to begin your pet or horse's treatment.

### Additional Policy Information:

Animal Clinic of West Plains charges \$25 for returned checks. For clients with pet insurance, we are happy to provide you with the necessary documentation to submit a claim to your insurance carrier.

If you have any questions, please do not hesitate to ask. We are here to provide the best veterinary care available for your animal.

By signing below, you agree to the foregoing terms of payment:

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Client/Owner Signature

Date

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Client/Owner Name (Please Print)

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Animal Name

Breed

<sup>1</sup>Subject to credit approval